



The **Business Coalition on Healthcare**

Employers committed to quality and affordable health care since 1980

Employer Forum – April 4, 2014

Lehigh University, Iacocca Hall - Wood Dining Room

“Addressing the Unthinkable: Violence in the Workplace”

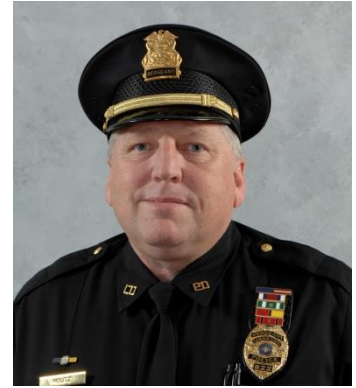
AGENDA

- 8:00 a.m.** Registration & Light Refreshments
- 8:30 a.m.** Welcome & Introductions
- ❖ **Timothy Hinkle**, Lehigh University (LVBCH Chair)
 - ❖ **Jeannine O’Callaghan**, C.F. Martin & Co. (LVBCH Vice Chair & Education Committee Chair)
 - ❖ **Maggie Mente**, FLSmidth (LVBCH Wellness Committee Chair)
- 8:45 a.m.** “Surviving an Active Shooter Event”
- ❖ **Sgt. Chris Houtz**, Lehigh University
- 9:45 a.m.** Break
- 10:00 a.m.** “Addressing the Unthinkable: Violence in the Workplace”
- ❖ **Sam Mayhugh, Ph.D.**, Integrated Behavioral Health
 - ❖ **Eric Gustafson, Psy.D.**, Integrated Behavioral Health
- 11:00 a.m.** Employer Roundtable Discussion
- 12:00 noon** Adjournment

Speaker Bios

Sergeant Chris Houtz
Investigations Unit Supervisor, Lehigh University
www.lehigh.edu

Sergeant Chris Houtz works for the Lehigh University Police Department. He began his career in law enforcement in 1999 and joined the Lehigh University Police Department in 2001. Sgt. Houtz is currently the Investigations Unit Supervisor as well as one of the Department's Active Shooter Instructors. Through his work presenting the "Active Shooter" Program, Sgt. Houtz has reached out to hundreds of people at Lehigh University and in the private sector.



Sam Mayhugh, Ph.D.
Founder & President, Integrated Behavioral Health (IBH)
www.ibhcorp.com

Dr. Sam Mayhugh has 36 years experience in health care delivery and management. Dr. Mayhugh graduated from Olivet Nazarene University, Purdue University and Indiana State University. He served as Psychology Department Chair of Olivet University and Pasadena, now Point Loma University. He participated in Harvard Medical School's initial post-graduate program for managed behavioral health and attended Oxford University Executive Programme. He is the founder of IBH and serves in the Office of the President.



Prior to IBH, Dr. Mayhugh was in private outpatient and hospital practice, then founded the following: a 70,000 employee EAP for HCA; what is now WellPoint Behavioral Health; PacifiCare Behavioral Health; and Treatment Centers of America. He is a co-author of the textbook, *Managed Behavioral Healthcare: An Industry Perspective*. Dr. Mayhugh's work with safety and security departments of IBH's clients has resulted in the U.S. Department of Homeland Security contracting with him, as a Principal Consultant, for training of employers regarding terrorism and threats to high risk employers and management of employees post-violence.

Eric Gustafson, Psy.D.
Assistant VP Clinical Quality Management
Integrated Behavioral Health (IBH)
www.ibhcorp.com

Dr. Gustafson has spent 30 years in the design, training, delivery and quality management consulting of Employee Assistance and behavioral health services. Dr. Gustafson has extensive experience in clinical quality management and service delivery of inpatient, residential, and outpatient psychiatric and chemical dependency treatment programs. In his 18 years at IBH he has developed specialized employee assistance evaluations; directed the behavioral healthcare clinical team; overseen clinical quality activities; and supervised intensive case management services.



'Dr. G' is identified as an expert consultant for employers in need of help with impaired or 'troubled' employee and critical incidents. Dr. G consults daily with employers regarding intervention strategies for employees with safety risk concerns, behavioral problems, fitness for duty concerns, and personal problems affecting productivity. Dr. G is also a popular trainer for employer topics such as: conflict de-escalation and communication strategies; wellness research for improved motivation and productivity; substance abuse awareness; and managerial skills in utilizing the EAP.