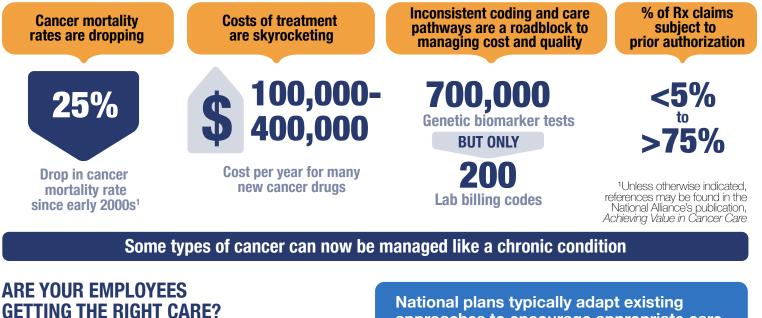




# WHAT PURCHASERS NEED TO KNOW ABOUT CANCER

Based on National Alliance of Healthcare Purchaser Coalitions' eValue8 Deep Dive

## **ARE YOUR HEALTH PLANS KEEPING PACE** WITH THE RAPID ADVANCES IN CANCER CARE?



Milliman reported that the cost of chemotherapy can vary by 30% to 50% between a physician's office and a hospital outpatient setting

### **CANCER CARE IS EVOLVING TO DELIVER PATIENT-CENTERED CARE**

CANCER PCMH **REQUIRED SERVICES** 

SPECIALIZED CANCER **CASE MANAGEMENT** 

Patient education Care plan Nutritional counseling Rehabilitation services Patientreported outcomes

Access to clinical trials SDM, second opinion, tumor board **Patient navigation Genetic counseling Psychosocial services** including transportation **Financial counseling Palliative care** 

Survivorship care plan/ return to work

Advance care planning

**Referrals to** COE/oncology practice Caregiver

support Claims process

and questions Coordination

with EAP. disability insurance

# approaches to encourage appropriate care

- Most rely on prior authorization and case management
- Most offer web-based tools
- Few use feedback reporting
- None use incentive payments

#### The majority of patient-centered care is offered by three entities:

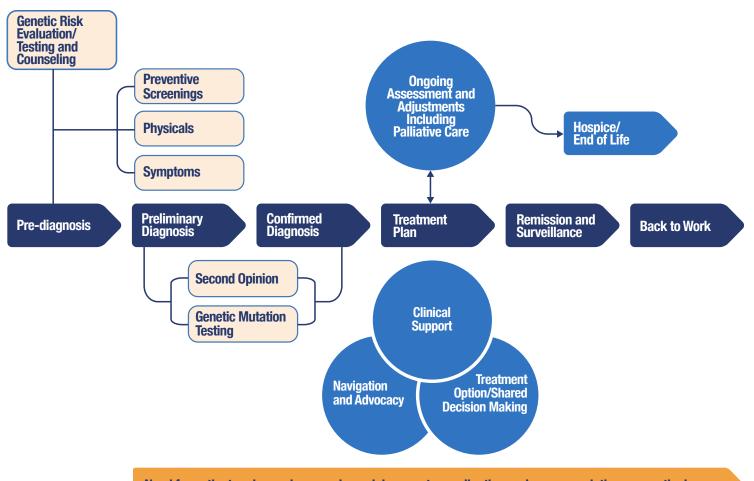
Providers, e.g., Cancer Patient-Centered Medical Home (PCMH).

Health plans (e.g., Specialized Cancer Case Management), or

Employers and third-party contractors

Care is often not coordinated among these three. "Cancer Huddles" are one way to bring them together to ensure superior patient and family support.

# **PATIENT-CENTERED CANCER JOURNEY**



Need for patient and caregiver psychosocial support, coordination and accommodation across the journey

### WHAT PURCHASERS CAN DO ABOUT CANCER\*

- Provide benefits, navigation, advocacy and support to ensure a Patient-Centered Cancer Journey
- Work with health plans, providers and pharmacy benefit managers to root out waste related to inappropriate or low-value care
- Have your health plan measure inappropriate care and care inconsistent with best practice guidelines (e.g., frequency of colonoscopies, breast cancer screenings, Pap tests)

#### Only 1 in 5 plans collects 14 health-industrydeveloped core quality measures. For example:

- Proportion with more than one emergency room visit in the last 30 days of life
- Proportion admitted to the ICU in the last 30 days of life
- Proportion not admitted to hospice

 Proportion admitted to hospice for less than 3 days

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For more information, see our detailed report, which includes a comprehensive employer checklist



\*For a comprehensive employer checklist, see the full report, "Achieving Value in Cancer Care."