

Quantum Health Complete™

Improved outcomes. Reduced costs. Seamless member experience.

Quantum Health Complete provides self-insured employers with a comprehensive healthcare navigation and care coordination solution, delivering a best-in-class member experience. We're the only navigation company that connects the member, employer and provider through a single point of contact, resulting in improved outcomes for you and your employees.

Guidance when it matters most: Real-Time Intercept®

Avoidable medical costs reach into the billions annually.* Our powerful Real-Time Intercept (RTI) model uses predictive data, including provider interactions, to engage consumers up to 120 days earlier than other industry models. That way, your employees get more effective care from in-network providers – **in fact, 88% of high-cost claimants engaged earlier through Real-Time Intercept.**

Clinical expertise for peace of mind

Our Primary Nurse Model offers a team of dedicated nurses who work together to help guide your members every step of the way. Every nurse is trained to understand members' unique needs, providing assessments and care plans.

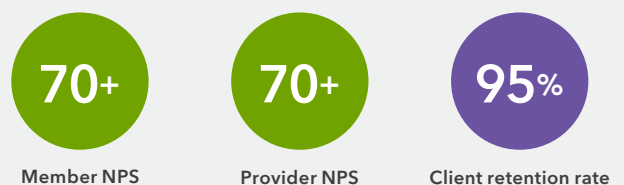
The results

Simpler, cost-effective healthcare is more than possible – it's proven. We regularly leverage external validation results with third-party actuaries, demonstrating immediate results that are sustained over time. Our Net Promoter Score® (NPS®) consistently leads the industry.

Savings year after year:



Industry-Leading Satisfaction:



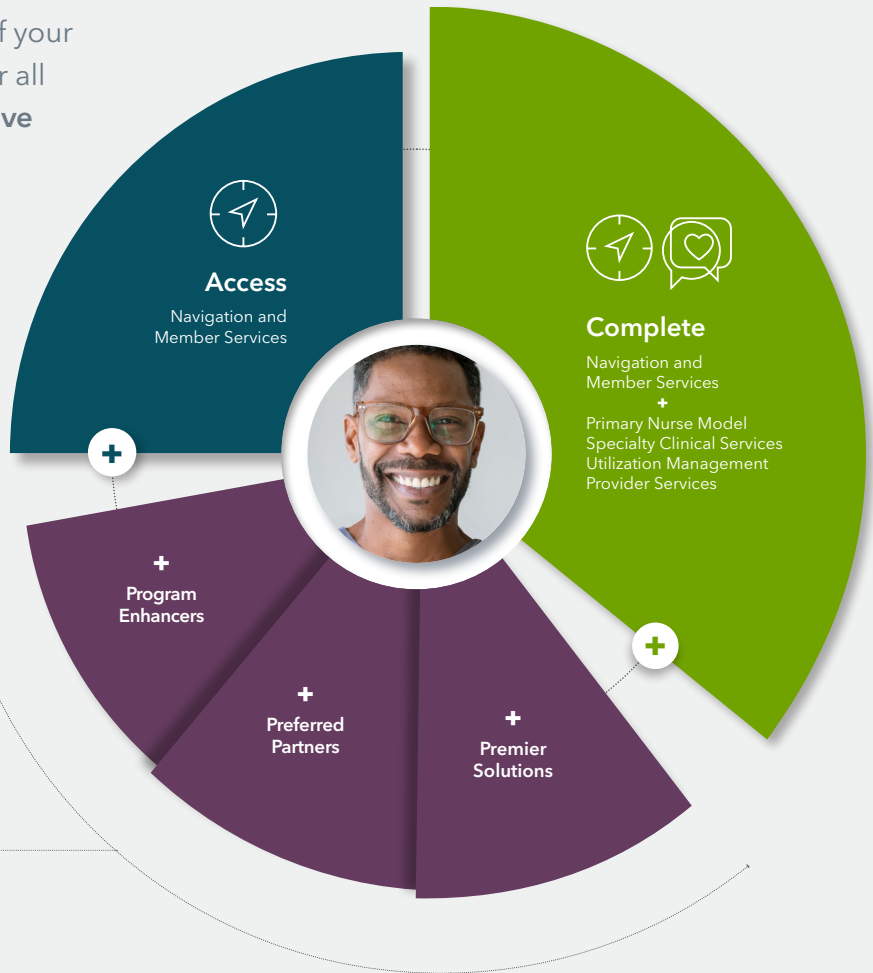
Quantum Health Complete offers top-quality healthcare navigation plus an additional tier of high-value services, like care coordination, clinical expertise and more.

Quantum Health Complete includes the following:

- Healthcare benefits navigation
- Provider search and assistance
- Claims assistance
- Point solution and community referrals
- Member engagement communications
- Utilization management
- High-cost case review
- Medical appeals coordination
- Case and disease management
- Preadmission and postdischarge planning
- Behavioral and mental health support
- Prescription and specialty pharmacy management
- Transplant and oncology management
- Referral and eligibility verification for providers

* <https://www.nytimes.com/2019/10/07/upshot/health-care-waste-study.html>

Increase the overall effectiveness of your health benefits by leveraging any or all of Quantum Health's **Comprehensive Care Solutions™** to your plan. Our configurable options work with — and enhance — your existing benefits ecosystem, providing convenience for employers to access specialty care services.



Comprehensive care solutions

Unmatched experience. Proven results.

For more than 20 years, Quantum Health has provided self-insured employers and their health plan members an exceptional healthcare navigation experience. Between Access, Complete and Comprehensive Care Solutions, we offer several advantages for your organization and its people.



Experiences

Superior member, client and provider satisfaction ratings



Engagement

Earlier, more effective member and provider engagement



Savings

Proven healthcare cost savings, initially and ongoing



Outcomes

From more preventive care to fewer hospital admissions, expect improved outcomes



Partnership

We focus on your success and deliver results that matter to you

Contact us to make your benefits more efficient and effective.

connect@quantum-health.com
 quantum-health.com/solutions/complete