



Capital **BLUE** 

LEAPFROG HOSPITAL
RECOGNITION PROGRAM ROLL-
OUT
MAY 4, 2017

Capital BlueCross is an Independent Licensee of the BlueCross BlueShield Association

WHY LEAPFROG

- **Capital BlueCross was seeking a standardized solution to quality measurement throughout our facility-based P4I programs**
 - **Previous programs were largely based on CMS Hospital Compare data**
 - **Outdated information, inclusive of only the Medicare population**
- **Employer group interest in Leapfrog hospital data led to Capital BlueCross exploring opportunities with the Leapfrog group beginning in April of 2015**

LEAPFROG HOSPITAL SAFETY GRADE



THE LEAPFROG HOSPITAL SURVEY

Compare Hospitals
You and your family deserve to know about the quality of care your hospital provides.

2016 Survey results are now available. Search for hospitals in your area.
Just start typing your location or your hospital's name.

Find a hospital by

Location Within 50 Miles

The screenshot shows a search interface for hospitals. It includes a header with the title 'Compare Hospitals' and a sub-header '2016 Survey results are now available. Search for hospitals in your area. Just start typing your location or your hospital's name.' Below this is a search bar with a dropdown menu for 'Location', a text input field for 'Search by Location (address, city, state, etc.)', a dropdown for 'Within 50 Miles', and a 'Search' button.

✓ Inpatient Care Management

Steps to Avoid Harm



Never Events Management



Appropriate Use of Antibiotics in Hospitals



Specially trained doctors care for ICU patients



Readmissions for Common Acute Conditions



2016 LHRP VALUE SCORE

Survey Section	Measure	2016 Weight
Medication Safety	CPOE	15.00%
	BCMA	
Inpatient Care Management	ICU Staffing	20.00%
	Safe Practices	
	Never Events	
	Hospital Readmission	
	Antibiotic Stewardship	
Maternity Care	Early Elective Deliveries	15.00%
	Cesarean Section	
	Episiotomy	
	Maternity Care Process	
	High Risk Deliveries	

2016 LHRP VALUE SCORE

Survey Section	Measure	2016 Weight
High Risk Surgeries	AVR	15.00%
	AAA	
	Esophagectomy	
	Pancreatectomy	
Hospital Acquired Conditions	CLABSI	35.00%
	CAUTI	
	SSI Colon	
	MRSA	
	C. Diff	
	Pressure Ulcers	
	Injuries	

2016 LHRP VALUE SCORE

- **LHRP Value Score Weighting Determined by:**
 - **Volume Score**
 - **Patient Harm Score**
 - **Resource Management Score**

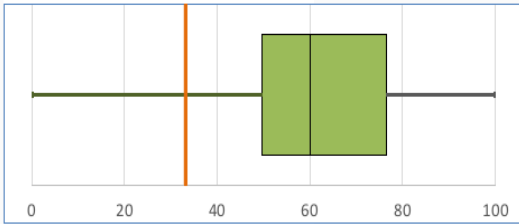
2016 SCORECARD

DOMAIN	DOMAIN WEIGHT	MEASURE WEIGHT	MEASURE	2016 SCORE	BENCHMARKS		
					NATIONAL N=1667	STATE N=233	COHORT N=689
Medication Safety	17.65%	9.34%	Computerized Physician Order Entry	50	71	75	74
		8.30%	Bar Code Medication Administration	15	45	44	47
Inpatient Care Management	23.53%	6.33%	ICU Staffing	100	58	63	60
		4.52%	Safe Practices	0	70	71	72
		2.71%	Never Events	100	78	88	77
		5.43%	Hospital Readmission	56	65	69	62
		4.52%	Antibiotic Stewardship	100	77	82	78
Infections & Injuries	41.18%	5.88%	CLABSI	64	50	51	52
		5.04%	CAUTI	78	50	49	52
		4.20%	SSI Colon	84	50	52	49
		6.72%	MRSA	78	53	58	50
		7.56%	C. Diff	81	45	36	41
		5.88%	Pressure Ulcers	100	69	73	67
		5.88%	Injuries	69	57	66	55
Maternity Care	17.65%	4.81%	Early Elective Deliveries	50	66	72	67
		4.81%	Cesarean Section	48	48	50	49
		4.01%	Episiotomy	58	56	59	54
		4.01%	Maternity Care Practices	27	76	77	77
		0.00%	High-Risk Deliveries	N/A	56	63	47
High-Risk Surgeries	N/A	N/A	Aortic Valve Replacement	N/A	57	63	53
		N/A	Abdominal Aortic Aneurysm	N/A	58	57	54
		N/A	Esophageal Resection	N/A	56	63	47
		N/A	Pancreatic Resection	N/A	56	63	47

2016 SCORECARD

MEDICATION SAFETY

34

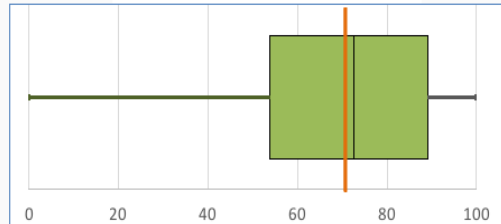


NATIONAL DOMAIN SCORE STATISTICS

25th Percentile	49.71
50th Percentile (Median)	60.00
75th Percentile	76.47
Average	58.83
Hospitals with Domain Applicable	1667

INPATIENT CARE MANAGEMENT

71

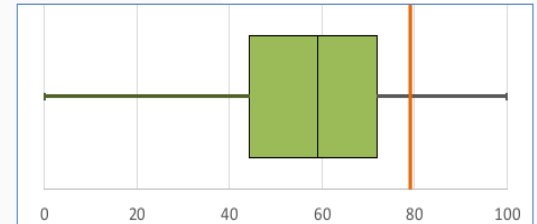


NATIONAL DOMAIN SCORE STATISTICS

25th Percentile	53.79
50th Percentile (Median)	72.73
75th Percentile	89.26
Average	68.23
Hospitals with Domain Applicable	1667

INFECTIONS & INJURIES

79



NATIONAL DOMAIN SCORE STATISTICS

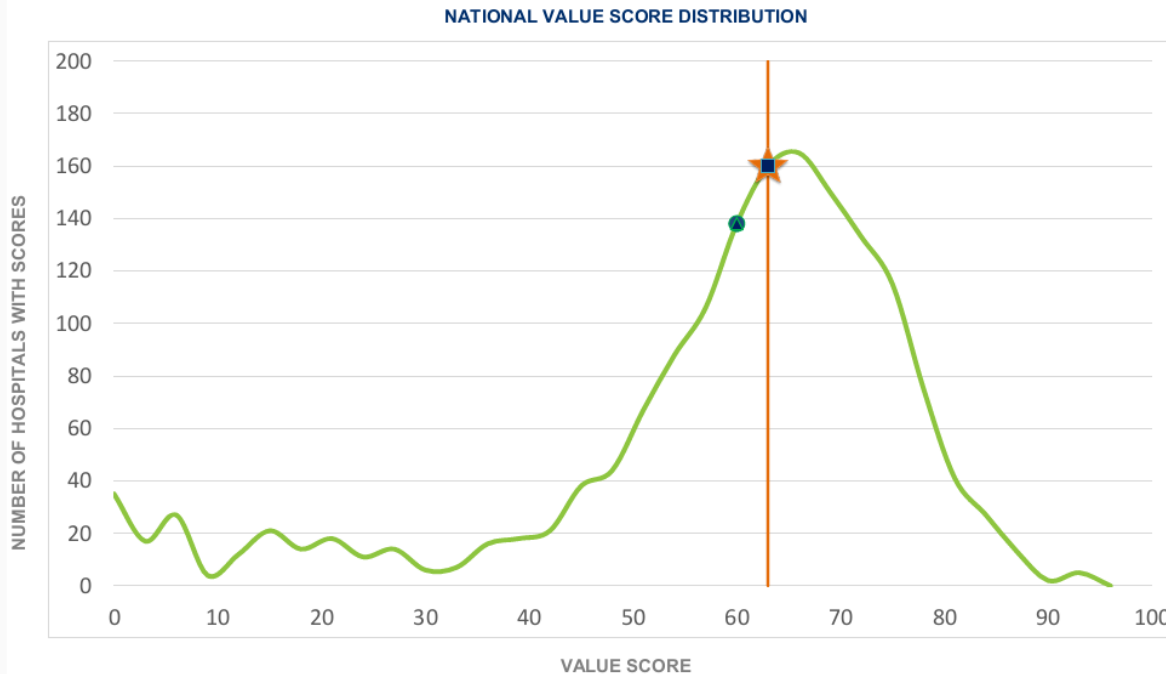
25th Percentile	44.19
50th Percentile (Median)	59.11
75th Percentile	71.82
Average	55.33
Hospitals with Domain Applicable	1660

2016 SCORECARD

Your Value Score

Individual measure scores for each of the 23 measures included in the Leapfrog Hospital Survey are systematically combined into an overall composite score referred to as the Value Score, which ranges from 0 (lowest performance) to 100 (highest performance).

The histogram graphs all value scores received by hospitals participating in the 2016 Survey and illustrates, with an orange star, where your hospital's value score places you comparatively. Your decile ranking is reflective of your performance amongst all hospitals nationally.



YOUR VALUE SCORE 63

● NATIONAL AVERAGE	60
■ STATE AVERAGE	62
▲ CUSTOM COHORT AVG	59

State: Sample State

Cohort: 101-250 Beds

DECILE	SCORE
Top	78 and above
2nd	74-78
3rd	70-74
4th	68-70
5th	65-68
6th	61-65
7th	57-61
8th	51-57
9th	28-51
10th	Below 28

HCIF-CBC COLLABORATION

- **HCIF reviewed the 2015 scorecard results from 17 hospitals in central Pennsylvania that completed the Leapfrog survey**
 - **Analyzed Leapfrog survey data and variations in performance to identify regional trends, strengths, and opportunities for improvement**
- **More than 70% of the hospitals evaluated performed better than state and national benchmarks**

HCIF LHRP SCORECARD ANALYSIS

- **Central Pennsylvania hospitals performed well in:**
 - Never events policies
 - NQF safe practices
 - ICU physician staffing
 - Readmissions
 - Pressure Ulcers
 - CPOE
- **Areas of identified opportunity included:**
 - Hospital-Acquired injuries (fractures, dislocations, intracranial injury, crushing injury, burns)
 - NTSV C-section rates

LHRP SHARED LEARNING IMPROVEMENT INITIATIVE

- Held October 14, 2016 at the Capital Blue health and wellness center in Enola, PA
- 40 attendees representing 15 facilities, including staff from Capital BlueCross, HCIF, and Leapfrog
- Representatives from Penn State Milton S. Hershey Medical Center shared their success with clinical documentation improvement efforts
- Panel discussion on strategies for reducing unnecessary Cesarean deliveries

Questions?

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