

# PBM Services



WellDyne leverages deep clinical expertise to achieve better outcomes and reduce pharmacy trend for our clients. Knowing that medications are among the safest, easiest and lowest cost treatments to help people live their best lives – we believe a smarter approach to the delivery of PBM services unleashes the full power of medications to reduce healthcare costs.

	Flexible PBM services
Specialty Pharmacy	✓
Mail Order / Retail 90	✓
Retail Pharmacy Network	✓
Formulary Options	✓
Clinical Programs	✓
WellAssist Copay Maximizer Program	✓
24/7 Member Service Center	✓
WellView Member Portal and Mobile App	✓
WellConnect Texting	✓
Client Services	✓
Comprehensive Reporting	✓

Our service offering is highly configurable to meet your unique needs, including plan design, formulary options and clinical programs. All PBM services are owned and operated by WellDyne, leveraging our experienced team and innovative technology to deliver outstanding service.

Contact WellDyne to learn more at [Sales@WellDyne.com](mailto:Sales@WellDyne.com)





## Specialty Pharmacy

Patients with complex conditions such as multiple sclerosis, rheumatoid arthritis or cancer require specialized support. Following national standards of care, we engage patients, provide education, promote first-line therapies and coach patients on side-effect management and adherence strategies.



## Mail Order Pharmacy

Our Mail Order Pharmacy provides best-in-class home delivery of prescriptions from two locations – Lakeland, Florida and Centennial Colorado. With mail order, members can skip the trip to a retail pharmacy, saving time, inconvenience and money.



## Retail Pharmacy Network

The WellDyne retail pharmacy network includes more than 66,000 pharmacy locations including national and regional chains and many independent pharmacies. We use strict quality standards to select pharmacies and require adherence to State Board of Pharmacy regulations.



## Formulary

With multiple formularies, clients can choose a formulary that aligns with their overall objectives. We offer open and exclusion-based formulary options and utilization management strategies can be combined with any formulary option to help achieve cost containment efforts.



## Clinical Programs

Our comprehensive set of clinical programs ensures cost-effective, first-line therapies are used before more expensive medication alternatives are prescribed. Our clinical approach contains costs, ensures prescribed medications are clinically appropriate and promotes maximum value for members.



## WellAssist Copay Maximizer Program

WellDyne leverages drug manufacturer financial assistance programs to benefit both our clients and their members using a variable copay program. Without WellAssist, only a fraction of the manufacturer assistance dollars are used by the member and clients receive none of the value.



## Member Services

For optimal health, savings and member satisfaction, the 24/7 WellDyne Contact Center is just a phone call away. We know that questions can emerge at any time, day and night and our service representatives are always available to resolve inquiries in a timely and thorough manner.



## WellView Member Portal and Mobile App

Members can easily find pharmacy benefit and prescription information on-line in a few quick clicks. Built with the latest technology, members can access tools and information about their pharmacy benefits, using any device they choose – phone, tablet, laptop or desktop.



## WellConnect Texting Platform

With WellConnect, we deliver actionable guidance via text to a patient's smartphone. Texts are tailored to the specific clinical situation and are sent for educational purposes and when patients have an opportunity to save money or make a better-quality healthcare decision.



## Client Services

Our account teams have decades of PBM experience in operational and account management roles. We offer a tiered account structure to ensure clients receive timely support on items ranging from strategic discussions, to clinical consultation and plan design, to day-to-day issue management.



## Comprehensive Reporting

Our plan reviews highlight pharmacy data trends and set the stage for discussion on how to evolve plan design, clinical programs, formulary or network strategies to increase savings and achieve additional client goals. We also offer a comprehensive set of standard reports for easy client access.