### EPIC Insurance Brokers & Consultants

### **EPIC** Lehigh Valley Business Coalition

Mental Health Parity Compliance 1/25/2024

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### **Presenters**



#### Liz Mann, EPIC Director of Compliance

Liz Mann is EPIC's Internal Compliance Director. Liz and her team are responsible for disseminating information to clients about changing requirements and regulations and reviewing all plan designs and programs for compliance with Federal and State regulations. Liz is embedded into our account management team to provide timely support and guidance as ERISA-related regulations or concerns emerge in the marketplace. As a client, you have the option of directly accessing Liz or accessing her traditionally through your account team. Liz graduated Magna Cum Laude from Saint Mary's College in Notre Dame, IN with Bachelor of Arts degrees in History and French. She graduated with her law degree from University of Toledo, College of Law in Toledo Ohio in 2007. She has accumulated over 14 years of experience working in employee benefits and offers expertise in ERISA, IRS, COBRA, FMLA and ACA compliance.





### **Mental Health Parity**

New Proposed Guidance & Congressional Report

### Mental Health Parity Addiction Equity Act



#### **Background & Timeline**

- 1996 Mental Health Parity Act
- 2008 Mental Health Parity and Addiction Equity Act (MHPAEA)
- 2013 Final MHPAEA rules under Affordable Care Act (ACA)
- 2020 Additional requirements under the Consolidated Appropriations Act (CAA)
- 2023 Proposed rulemaking released

#### **Original Intent**

To ensure that individuals have access to mental health and substance use disorder (MH/SUD) treatment in the same capacity as individuals seeking treatment for medical/surgical (M/S) procedures.

#### Context for the New Proposed Rule

Biden Administration increased efforts to improve access to mental health care

### Mental Health Parity Addiction Equity Act (2013)



#### Quantitative Treatment Limitations (QTLs)

Plans cannot impose a financial requirement (such as copays, coinsurance, deductible) or a treatment limitation on MH/SUD benefits that are more restrictive than the financial requirements or treatment limitations that apply to substantially all M/S benefits in the same classification. This evaluation requires actuarial assumptions, based upon expected costs.

#### Non-Quantitative Treatment Limitations (NQTLs)

Plans cannot impose benefit limits on MH/SUD benefits that are not a specific monetary or visit limitation (such as preauthorization, fail-first/step therapy protocols, probability of improvement evidence, requirements of written treatment plans, residential treatment limits, geographical limitations, and licensure requirements for providers) that are more restrictive than those imposed on M/S benefits in the same classification.



# Mental Health Parity NQTL Comparative Analysis (2021)

#### **Current Requirements**

Starting February 10, 2021, as part of the Consolidated Appropriations Act (CAA) group health plans that provide coverage for MH/SUD benefits are required to prepare a **comparative analysis** of the plan's NQTLs.

- The analysis must be provided upon request
  - Plan sponsors are encouraged to get a comparative analysis in place before the Departments request it
  - The Agencies only give about two weeks to provide the analysis
- Plans must correct any violations within a specific time frame
- Most carriers will provide the completed analysis for fully insured plans, but self-funded TPAs and service providers will only provide the data required to complete the analysis, not the analysis itself

### Mental Health Parity NQTL Congressional Reports

### Under the CAA, the DOL must provide an annual report to Congress on the status of the NQTL analyses

- Departments performed about 200 audits in 2021 and about 180 audits in 2022
- All analyses were found to be insufficient

### Common Deficiencies Found in 2022 and 2023 Reports

- Lack of meaningful analysis and comparison
- Lack of supporting evidence and explanation
- Failure to identify factors used in the design of an NQTL
- Failure to identify specific benefits or benefit classifications affected by an NQTL
- Failure to explain how an NQTL was applied in operation
- Failure to describe processes and evaluate differences in application between MH/SUD and M/S benefits in detail
- Lack of data to demonstrate the application of the NQTL in operation
- Failure to explain differences in access to MH/SUD and M/S benefits in detail



### Mental Health Parity NQTL Congressional Reports

### Under the CAA, the DOL must provide an annual report to Congress on the status of the NQTL analyses

- DOL Enforcement Priorities
  - Prior authorization
  - Concurrent care review
  - Provider admission standards
  - Out-of-network reimbursement rates
  - Exclusions of key treatments\*
  - Provider network adequacy standards\*

\*new in the 2023 Report to Congress

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### Mental Health Parity NQTL Proposed Rules (2023)



#### **Network Standards**

The proposed rules include a special provision for NQTLs related to network composition. A plan or issuer will fail to meet the parity requirements of MHPAEA if, in operation, the relevant data collected shows material differences in access to in-network MH/SUD benefits as compared to in-network M/S benefits in a classification.

The Departments will evaluate the impact of all NQTLs related to network composition based on four types of data:

- Out-of-network utilization
- Percentage of in-network providers actively submitting claims
- Time and distance standards
- Reimbursement rates

#### Material differences in network composition would prove an actual NQTL violation

### Mental Health Parity NQTL Proposed Rules (2023)



#### **Potential Network Standards Safe Harbor**

The proposed rules indicate that the Departments may implement a "network standards safe harbor" that includes a variety of metrics taking all four data elements into account.

- Plans that pass the safe harbor would avoid enforcement action
- It is expected that the safe harbor threshold would be high

### Mental Health Parity NQTL Proposed Rules for Comparative Analysis (2023)



### Comparative Analysis Elements

- 1. Description of the NQTLs
- 2. Identification and definition of the factors used to design or apply the NQTL
- 3. Use of the factors used to design or apply the NQTL
- 4. Determination of comparability as written
- 5. Determination of comparability in operation
- 6. Findings and conclusions

### **Additional Requirements**

- Must be certified by one or more named plan fiduciaries
- Must be available upon request
- Not required to be prepared annually but should be updated for changes in plan design or usage

### Mental Health Parity NQTL Comparative Analysis



#### Proposed Penalties & Consequences for Non-Compliance

- Analysis must be provided to participants/beneficiaries within 30 days of a written request, or an ERISA plan could face up to a \$110 per day penalty
- May be prohibited from imposing certain requirements or limitations prospectively
- May be required to re-process claims retroactively
- May have to send notice to participants and be listed in an enforcement report to Congress

### Mental Health Parity NQTL Comparative Analysis



### Next Steps for Employers

- Work with your Broker/Consultant/TPA/Carrier to create an NQTL comparative analysis
- Review service agreements for provisions that outline vendors' responsibility to provide analyses
- Once you have an analysis, review it with your Broker/Consultant/TPA/Carrier
- Fix any potential parity issues
- Document any variations in NQTLs and provide rationale for these items





## **Questions?**

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