

Moving Forward in 2022:

The Importance of Managing Mental Health in the Workplace

HealthAdvocate^{**}

©2022 Health Advocate



Bert Alicea

EVP EAP+Work/Life Division Licensed Psychologist Certified Employee Assistance Professional (CEAP)

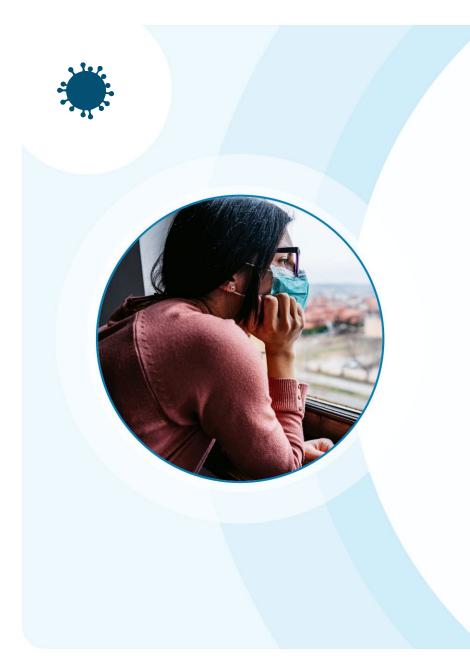
> 484.887.7807 balicea@HealthAdvocate.com





The pandemic has been a game changer for employee health & well-being





COVID and Other Challenges

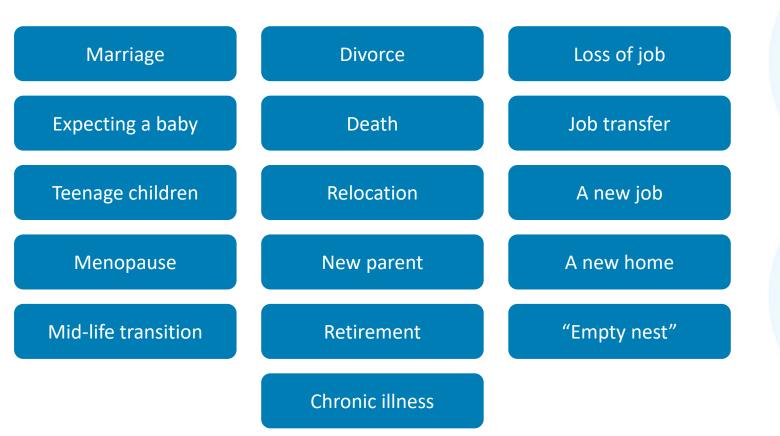
- We are making decisions we never imagined we would have to make
- Decision Fatigue, "Covid Fatigue"
- "Fear, Uncertainty, Denial, BIAS..."
- Frustration, boredom, confusion, anger, DISTRESS
 - Considered a failure, weak, unable to "deal"
- SECURITY
- TRUST and
- PREDICTABILITY are greatly challenged
- "I'm the only one..."







Major Life Changes

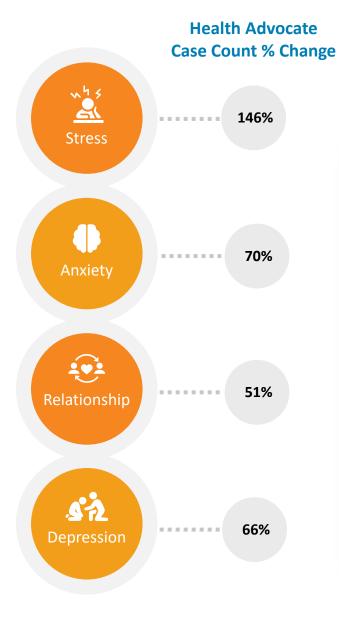








The impact of COVID-19 on mental health





1 in 5 U. S. adults experience a mental illness in a given year

1 in 4

Employees want more mental health support from their employer

Most prevalent mental health issues in working adults



Large Employers' Health Care Strategy and Plan Design Survey Results



Mental Health Statistics

1 in 10 people in the US could be diagnosed with an emotional illness

1 in five people could be diagnosed with clinical depression Only 5% of individuals with a mental health issue seek treatment

Depression has become the world's second-leading cause of disability 68% of employees will experience "personal problems" severe enough to prevent them from coping with day-to-day responsibilities



Depression

Depression occurs as often in men as in women

- Men are less likely to seek medical attention and doctors are less likely to diagnose themselves with depression
- Men have increased likelihood of self-medicating
- Depression can strike at any age, but it is most common among people between 25 - 44 years old
- More than 57% of people with depression **do not** tell their employers or colleagues about their depression



Why So Quiet About Mental Well-Being Issues?

- Continued stigma
- Fear of losing out on opportunities (promotion) at work
- Fear of losing their job
- Consider it a private issue
- Considered a failure, weak, unable to "deal"
- Employers are afraid to inquire...risk/liability (ADA)/privacy
- "I'm the only one..."







Depression in the Workplace

Depression ranks among the top three workplace reasons that employees use EAP

- Many see it as moral failure or character flaw
- Do NOT recognize symptoms: DENIAL
- Do NOT recognize that Depression is a disease
- Often times a depressed employee will not seek treatment because they fear the affect it will have on their job
- Concerned about confidentiality
- Fear their insurance is inadequate to cover costs





Suicide Statistics

Over 41,000 suicides occur each year making it the 10th highest cause of death for all ages Suicide is the 2nd leading cause of death for men 25-54 in the United States More people die from suicide/and accidental overdose than from motor vehicle crashes



Misconceptions About Suicide

People who talk about it won't do it People who really want to kill themselves are beyond help

Suicide is a purely personal decision Asking about suicide can put the idea in someone's mind

Benefits remain exceedingly confusing



Consequences

Increased Unhealthy Behaviors

Decreased Performance Unethical Behaviors Unhealthy Behaviors Increased cost to the organization due to decreased productivity

HealthAdvocate^{**}

©2022 Health Advocate

Challenges

What We Consider "Normal"







Difference Between Health and Wellness

- Health is a state of being
- Wellness is the state of living a healthy lifestyle
- Health refers to physical, mental, and social well-being
- Wellness aims to enhance well-being

HealthAdvocate^{**}

19

Recommendations



If You Are Depressed

Recognized the signs / symptoms Realize you are not alone Seek reliable, professional help (Supervisor • Clergy • Doctor)

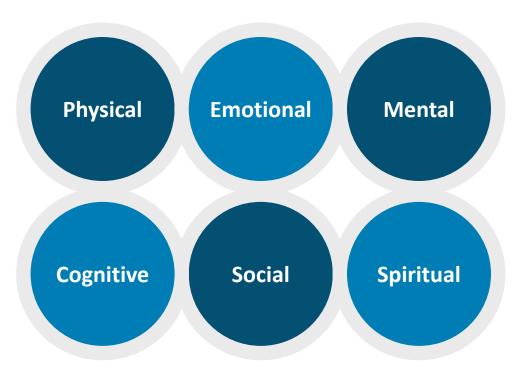
Use EAP

Call a suicide hotline

It's OK Not to be OK!!

HealthAdvocate^{**}

Consider... Overall Health





Health is a state of complete physical, mental and social well-being and not merely the absence of disease or infirmity. **(WHO)**

What Can We Do / How to Help

- Take time to improve your understanding of Mental, Emotional, Brain Health
- Be less afraid to engage with someone who may have issue or is having trouble
- **EMPATHY** is the Key
- Provide Support Systems internally: Culture
- Partner with Resources:
 - Contact Employee Relations/HR
 - EAP
 - Local Mental Health resources
 - Local Hospital
 - Community Resources
- Recognize changes in behavior and those behaviors may becoming a pattern

How to Help A Person Who Is Depressed

- Listen in a way that shows you care and empathize
- Avoid minimizing the person's pain
- Be supportive
- Take suicidal discussions seriously
- Take time to improve your understanding of Mental, Emotional, Brain Health
- Bring your concern to the attention of his/her supervisor or manager



Strategies for Coping with Workplace Change

- Take charge/ "control"
- Talk
- Maintain a realistic outlook
- Mindset/Resilience/Perspective
- Improve communication
- Use and develop coping skills, take advantage of resources available through your organization

- Exercise
- Maintain a schedule/routine
- Relax your body
- Calm your mind
- Use distraction

Create a Stigma-Free Workplace

To support associates with mental illnesses:

- Educate associates about the signs and symptoms of mental health disorders.
- Encourage associates to talk about stress, workload, family commitments and other issues.
- **Communicate** that mental illnesses are real, common and treatable.
- **Discourage** stigmatizing language, including hurtful labels such as "crazy," "loony" or "nuts."
- **Invest** in mental health benefits.
- Help associates transition back to work after they take leave.
- **Consult** with your employee assistance program.

Everyone wants to be treated with dignity and respect. Understanding that they are not alone and that we can help and WILL help.

See more at: http://www.shrm.org/publications/hrmagazine/editorialcontent/ 2014/1014/pages/1014-mental-health.aspx

©2022 Health Advocate



5.2

If you are concerned about the recent behavior changes it is appropriate to have a private conversation with the person.

Again, depending on your relationship with this person, you might say: I'm worried; you seem anxious/desperate/detached recently.

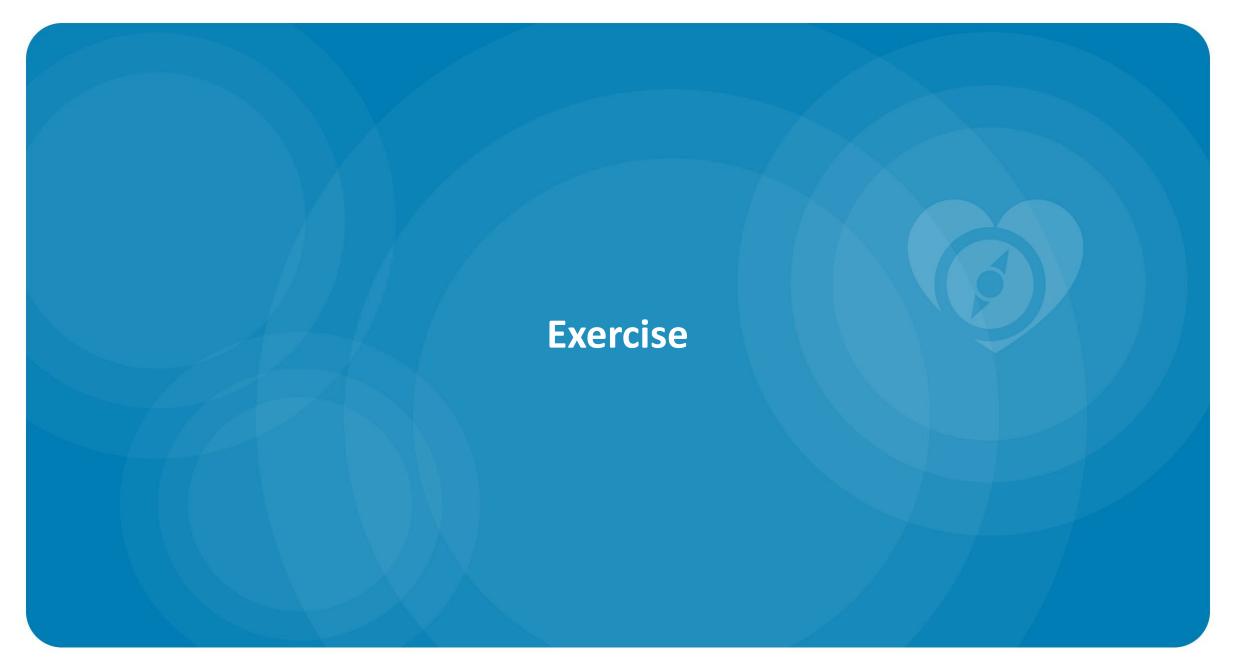
> Is there anything wrong that talking with a professional might help?

There seems to be something weighing you down; I'm willing to talk about it with you.

> You haven't been yourself lately; do you want to talk about it?

Recommendations

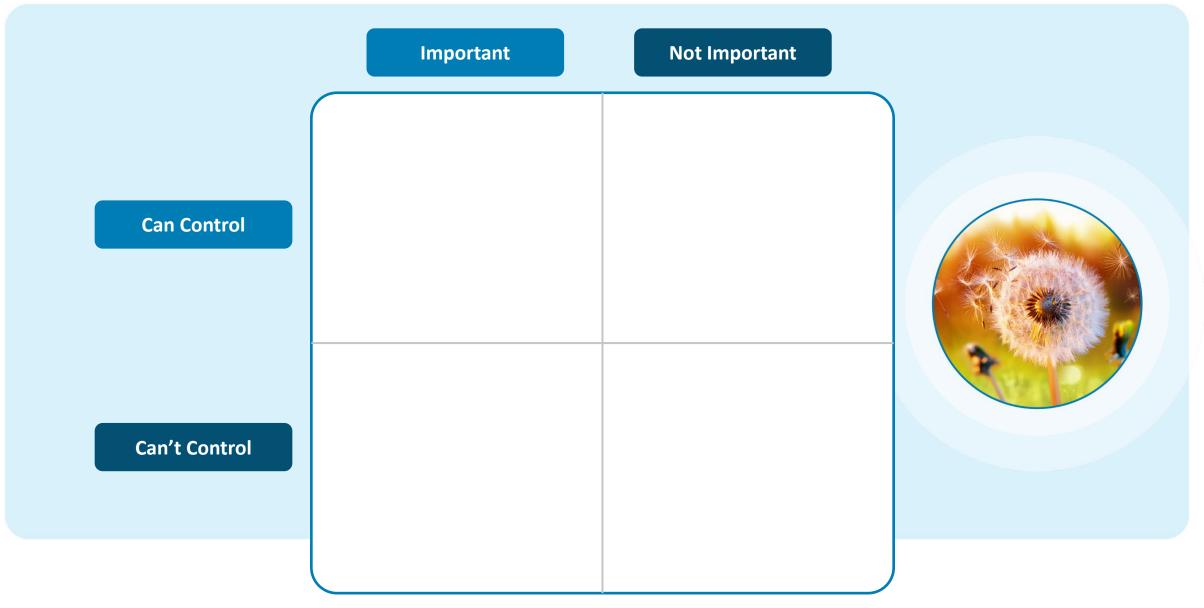
Check out the apps	Take time off	Reach out for support	Stay connected
Mindfulness	Vacation	• Peers	• Peers
Resiliency	Long Weekends	Family	Friends
Relaxation	Mid-week	• Faith	Family
Meditation		• EAP	
		5-2	



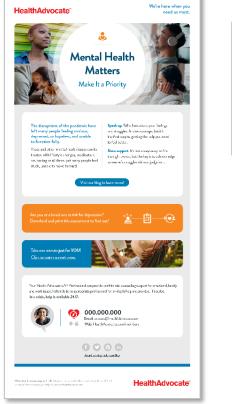
Changes







Mental Health Awareness Campaign Materials







(will link to blog article)



Flyer



Email

(will link to blog article, mental health assessment and short video) https://blog.healthadvocate.com/2022/03/mental-health-matters-make-it-a-priority/

Blog Article Link

(scroll through the blog and at the end you will also find the links for the video and assessment again as well)



balicea@HealthAdvocate.com

Also visit our blog! Blog.HealthAdvocate.com